# RIDING THE RECESSION BEAR continued from front page

addictive personalities. a very small percentage of people with state of the economy. Whether they gamble casinos and gambling, along with alcohol more in tougher times, may only hold true for smoke, drink and gamble regardless of the their financial troubles, people are going to look for an easy way to find their way out of looking to drown their economic sorrows or and cigarettes tend to attract people that are So, while it may not be entirely true that

casinos despite people generally gambling Possibly the better-than-most performance of

times as a desperation move. enough to view excessive gambling in tough slight detriment of the casino industry's short by stringent legislation. The initial planning a culture of responsible gambling backed up less can be ascribed to South Africa having casino industry to success, are mature term bottom-line. It also just may be that be paying social dividends, albeit at the South African gamblers, while driving the entertainment-oriented mix, may also now prior to the rollout of the country's casino forms a small part of a industry in ensuring that hard gambling only greater

> casinos in the vain hope of gambling As Professor Peter Collins, Executive Director of the NRGP (National become more desperate they will turn to and part of an evening's entertainment afford and view their gambling as a luxury themselves limits and budget what they can vast majority of gamblers tend to set Responsible Gambling Programme) puts it, he says. themselves out of trouble. But instead, the the general perception is that as people

#### **Gambling and risk-related** differences between individuals behaviour:

investigation entitled "Gambling and riskacceptance and variance preterence" taking: Individual differences in risk-Lethbridge Ph.D. student Sandeep Mishra initiated an institute-tunded research gambling and risk-taking, University of lunderstanding of the relationship between order to add to our scientific

determine firstly if humans with high Mishra's laboratory investigation on undergraduate students involved for be risky in the sense that there is little Mishra, "A preference for risky activity acceptance behaviour. is the primary motivator of riskvariance" options, and secondly, if need to prefer scenarios involving "high thought to be related to risk-taking (e.g. developing simulations designed to preference may rather reflect a tendency uncertain outcome is very low. Such a variance in outcome; the likelihood of an levels of particular personality traits such as bungee jumping may not actually sensation seeking, impulsivity) were likely excitement, q According to extroversion,

> independent of risk propensity in terms of high variance preference.

colleagues were able to make a number from this experiment, Mishra and Based on an analysis of data collected of tentative conclusions about their risk relating findings.

making under conditions of need third research finding was that gambling regardless of sex or personality type. A from the research was that, under tendencies do not predict risk decisionconditions of need, participants tended to significantly related to risk conceptualized conceptualized as a personality trait is make the most "rational" decision, as variance preference. A second finding The first conclusion was that risk

related lines of research involves using and crime. He notes that, "One of my the research being undertaken by Mishra One of the most important implications of the relationship between risk-taking

<u>s</u>.

archival data in

crime reports to Volume 7/Issue 6 Aug/Sept 2008.



and therefore inconclusive. gambling behaviour but the results have proven to be mixed been studied in association with Measures of risk have previously

and school dropout. accidents, sexual behaviour, drug use, aggregate level. I've found that crime investigate patterns of criminal behaviour rates of risk behaviour like violence, rates significantly vary over time with and risky behaviour over time at the

(e.g. the unemployed, problem gamblers, applicable and relevant," says Mishra. element of risk, and so, the study of risk related decision-making, and beyond using public policy implications. undoubtedly have a number of important young males, and continue investigations relation to risk-In the future, Mishra expects that he will populations under conditions of high need Indeed, his plan to focus on special decision-making is extremely broadly both human and non-human subjects. "Almost every human decision involves an offenders) will

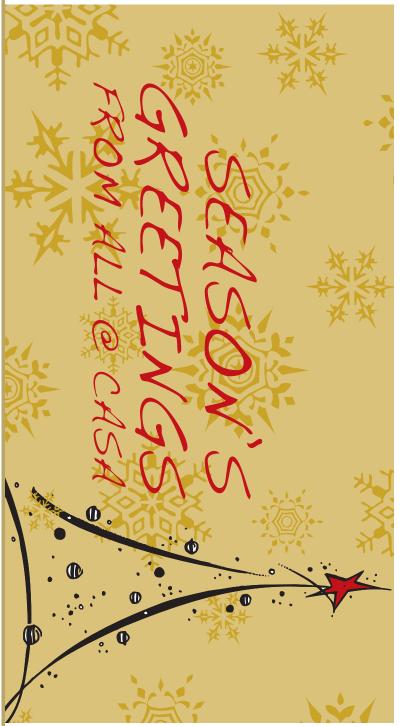
Reveals, Alberta Gaming Research Institute, Source: excerpts from Gambling Research



### **CIDING THE SESSION BEA**

And, while it may be true that their stocks in past economic 'gambling is recession proof the dark cloud hanging over That old adage oft touted by Vegas casino operators that emerged largely unscathed, is being sorely tested in the the world's economy at the gambling operations and current global recession moment has a different downturns may have

> and alcohol producers conversely perform more "recession-resistant" than most. shares weren't recession-proof, but rather investors when he said that his company's British American Tobacco put it recently to true anymore. As, Paul Adams, CEO of be that simple and certainly may not hold order to escape their woes. But, it may not are tough, people turn to these pastimes in well - the thinking being that when times 'sin' industries like tobacco manufacturers well, casinos, along with other so-called hand and the economy is not pertorming in the street has less disposable income to t is a bit of a paradox that when the man



Like a good quality raincoat that still may performance of South the inside during a is echoed in the Africa's casinos

get a little damp on t

deluge, this sentiment

shade to it.

aren't company HCl and Gold Reef Casino International, Tsogo Sun through its holding economic pressures and their shares have they tend not to be as hard hit. dipped as gamblers spend less at their Resorts, have shown that they definitely operations, in comparison to other sectors While those listed casinos like Sur immune ð recession-driven

shares have fallen considerably in recent outperformed the JSE's All Share Index months, this is borne out by comparing the performance of 'sin shares' (gambling, alcohol and tobacco) on the JSE with other And although Sun International and HCI's (Alsi) at almost two-to-one. companies. Since 2003 the sin stocks have

continued on back page

#### CE'S COLUMN



on our current economic that this future event has economy may not be as emerging markets. One exposure to our shores. an economic recession, the spill-over business it gripped in the claws of certain: The FIFA 2010 Soccer World Cup and optimism is the hosting can debate the impact many analysts believe will bring. While we major cause for their climate, one thing is needed injection of will bring a much-While the world that South Africa's badly hit as other cash, tourists and of the FIFA 2010 S

> Derek Auret 10 Showcase

bringing an additional R8.5-billion in region of half-a-million tourists to the event, 2010 showcase will also attract in the terms of viewership, estimates are that the tourist spending into the local economy. Onsidered to be the greatest single-code sporting event in the world in

marketing opportunity second to none.. economic lift in subsequent years. With an more meaningful for a sustainable sponsorships (R750-million). In addition just spectator trip expenditure (R8.1-billion) infrastructure (R17.4-billion in 2010 alone) Grant Thornton, the World Cup's total cannot afford to be ill-prepared. and one for which we as casino operators, around 487 000 foreign visitors, and a with an indirect impact that may be even create a ripple effect well beyond 2010, over 415 000 jobs will be created in R55.7-billion, of which R33-billion will be contribution to According to recent research released by the World Cup presents South Africa with a expected global television audience of industries and the benefits are expected to tourism, transport, construction and other domestic product (GDP) will be a massive 19 000-strong visiting media contingent, 35 to 40-billion "cumulative viewers" ticket sales (R6-billion), rights and in direct spending on stadia South Africa's gross and

ensure that we are at the top of our game Sunday best and shine in the international Seldom does an opportunity of this spotlight, and those in the toretront of the magnitude arrive for a country to don its tourism industry - as we all are - need to

> Because 2010 will not only bring short-term excellent service of which we are capable. quintessential South African hospitality and on our casino and hotel floors, the people the entire globe. The effects of this will be benefits in terms of visitors to the event, but behind the scenes will need to convey that From the front office and security to the staft stopped echoing around the soccer stadia. felt well after the sound of vuvuzelas have possibility as a tourist destination will reach the World Cup, South Africa and its rich through the media army that will arrive with

#### CHRISTMAS MESSAGE FROM CASA

and a prosperous New Year! their families a heartfelt Merry Christmas like to wish the entire casino industry and On behalf of all the staff at CASA, I would

ahead as we prepare to deal with and then economy, we cannot lose sight of the fact be mindful of the opportunities given to us emerge from this downturn and prepare for in the past and those heady days that lie good in the years preceding this current knocks along with all other sectors of our and hotel industry takes its fair share of While the past year has seen the casino the excitement that lies ahead with 2010. economic down-turn. As such, we need to that business has been extraordinarily

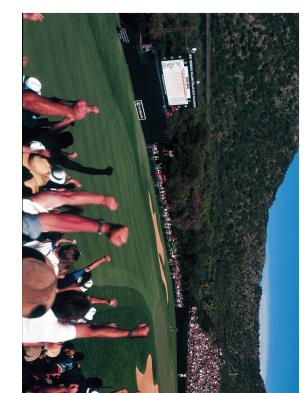
Casino Association of South Africa Derek Auret - CEO,

paradigm is bound to be stretched. professional nature of sport, lucrative viewership the traditional sports-betting sponsorship deals and resulting increased Along with the advent of wide-spread Asatellite television coverage, the

spill-over to a casino's floors as well as tans attending the event, than to host an What better way to not only generate on some casino operators. hotel and retail patronage has not been lost event within a casino resort's environs. The international or well-attended local sport to create a new revenue stream from sports revenue from sports-betting at a casino but



some form of sports-betting operation or TAB on site nowadays, with most casino operations offering South African namely sports The traditional link between sport and casinos casino operators' entertainment mix betting - torms a tair part of most



international sports calendar. Challenge, with both events becoming the high-profile Sun City Million Dollar Golf complex may not be a novel idea entrenched as fixtures on the local and motorsport enthusiasts over the years and Lesotho which has drawn a fair number of evidenced by the 'Roof of Africa Rally' in visitor numbers in or near a casino resort The hosting of sporting events to maximize SD

of world fifteenth-ranked Frenchman Joeon the ATP men's professional tour in the form Wilfred Tsonga and world fifth-ranked feature as draw-card two top-ranked players African Open in February. The event will complex will be hosting next year's ATP recent announcement that the Johannesburg casino calendar will be Montecasino after its The latest entry on the international sporting-(Association of Tennis Professionals) South

possibility of repeat visi potential worldwide a small investment wh capacity for 6000 tennis fans. This initial which will be show-courts with a seating specifically for the tournament, two of casino will get in return as well as the see these fans returning regularly, is surely outlay, designed to create a facility that will Montecasino will build four courts exposure that the en seen against the itors.

patrons that would otherwise not have had regular teature on the itself, but the event as a full ATP event after 1995 that the Open returns to South Africa David Ferrer. It will also be the first time since create a whole new calendar as the casino hopes - is bound to Montecasino, this is not reason to visit a casino complex. generation of tennis it had to be sold. For only a minor coup in international tennis it is to become a

PAGE 2 | DECEMBER 2008 | ISSUE THIRTEEN

gambling on a whole new revenue stream not have heard of the X-Games, Moto-X, in the extreme sports arena. Most of us may potential casino patrons may yet be found A younger generation of sports fans and build arenas required for these events, it an army of fans - and reasonably cheap to Demolition Derby and Speedway, but with may not be long before we see casinos

in by hosting other non-traditional sports. of some casino operations it may not be sports fans and visitors, and while the cost tor international events may be out of reach of building a golf course or tennis arena fit Swazi Sun attract a significant number of other events such as the Sunshine Tour golf long betore we see casinos looking to cash tournament traditionally held at the Royal Montecasino South African Open and The Sun City Million Dollar Golf



**PZCE** PORTING



State of the Industry Keynote address discussed the evol American Gaming Association. Panelists: Armin Karu, Chairman, International Game Technology (IGT); and Ernie Stevens, Jr., Chairman of the National Indian Gaming Association , CEO and President of Harrah's Entertainment, Inc.; Thomas dress discussed the evolution of global gaming. Moderator: Frank J. Fahrenkopf, Panelists: Armin Karu, Chairman of the Management Board, Olympic Entertain J. (T.J.) Matthews, Olympic Entertainment Group; Gary Love Chairman, President, CEO and COO of

From the who's who of gaming from around the globe products from hundreds of exhibitors, learning about where the industry is professionals flocked to the Las Vegas Convention Center to see the latest new headed in the most comprehensive conference globally, and to network with 17 to 20 November 2008, just under 30,000 gaming industry

delivered a number of keynote addresses, competitive marketplace and introduced new they need to succeed in gaming's fiercely 150 discussion sessions took place. more than 750 exhibitors took part and over innovations. Various products, technologies,  $\Gamma$ he conference created the opportunity for attendees to gain information and insights industry leaders insights and

evolution of global gaming, panelists situation dominated most of the discussion raised in one or other torm in most sessions globally, in every aspect and topic was sessions. It was interesting that the global economic attended. Its influence on the industry, During a discussion on the

and the industry will survive, gaming business is fundamentally strong and President of Harrah's entertainment more importantly) in the liquidity of the downturn has influenced the industry on diversified and global. significantly". sheets will have due to the inability of borrowing money for building resorts will no longer be possible said that the "elaborate spending in consumer spending, and secondly (and two levels, firstly in the reduction of agreement that the global economic agreed that gaming has become more this purpose." He added that although the tinancial markets. Gary Loveman, CEO ð There was also be changed "balance

> cut gaming tax rates to keep the casinos in downturn into consideration with regard to agreement that this is not only true for could continue to stimulate investment and business and to ensure that the industry inevitable for government and regulators to gaming urged regulators to take the economic Various speakers in other sessions also the gaming industry. Nevada, but is also applicable globally in tax rates and costs related to renewal of ob creation. licenses. In Nevada, it was There was general

Charl Faurie CASA General Manager.

MR DAVID COUTTS-TR unrealistic to expect that the casino industry one The year behind us has been a with global markets hovering on the could escape the resulting ravages. edge of recession, and it would be worrying

## **HOVERING ON THE EDGE OF RECESSION**

revenues fell for the eighth consecutive casinos are holding back on expansion records were first kept in 1983. recorded period of straight losses since month in August 2008 - the longest recently reported that Las Vegas casino decrease in gambling activity. It was have experienced decline in revenue and a reports that some of the world's best-known the gambling universe, there have been olans, while across North America casinos

than a mere gambling opportunity. By a diverse customer base at a time when visitor attractions, our properties appeal to theatres, restaurants, golf courses and other holidays at home rather than abroad including such recreational features as creating total entertainment packages, I believe one of the reasons South African more and more South Africans will opt for because most of them offer very much more casinos will weather this financial storm is

it is worth noting that the South African and even new casino openings. Thus, in the casino industry has continued to demonstrate expanded the facilities available confidence in our future. All around the GrandWest in Cape Town, and opened the World in Chile in October and has greatly Monticello Grand Casino and Entertainment past year, Sun International opened the the have been expansions, renovation projects country and in our neighbouring states, there Against the bleak international background,

> and social responsibility programmes. and interest rates times, when the economy was booming probity of its gambling excellence of its customer service and the for the quality and range of its facilities, the an enviable reputation The South African casino industry has built turmoil in a stronger and more secure state. shall emerge from the present financial operations, offering innovative, wholesome customer at the very centre of our convinced that if we continue to place the As we enter a new year, I remain the beginning of the year. while the group's Queens Casino in the Silverstar Casino on the Reef Resorts opened the to open in the second quarter of 2010. Gold area, at a budgeted cost of R233 million. Empangeni to the Richards Bay waterfront Golden Valley Lodge in public intrastructure, tourism amenities and contributed significantly to the provision of Eastern Cape has been in full operation since first quarter of 2009, with the resort planned Construction is expected relocation of the Tusk The Peermont board value-tor-money West Rand in March, Worcester in March. low, our industry operations. In good entertainment, we Umfolozi Casino at has approved the among the public second phase of its to commence in the

economic downturn, profitable sector which, despite the continued companies during the past year have The financial results to show

a flourishing and

posted by casino

demonstrates high

## CHAIRMAN'S COLUMN



and 2008, a growth which provides a solid platform from which to mature the stable and well-established regulatory sector further. African casino revenues rose from the National Gambling Board, South tramework. According to data released by levels of public confidence reinforced by a 10.1 billion to 13.1 billion between 2006

of the current cycle, by continuing incomprehensible cycles and the locust prosper best when the global and local for the timid and the unimaginative, and it customers. 2009 will not be a good year expansion projects and expanding the the time to lay the groundwork for the turn times into moments of opportunity who will will be those who strive to turn challenging range of attractions offered to visitors and economies return to stability. periods of renewed prosperity. So now is years have always been followed by The economy moves in often-

It gives me great pleasure to take this contributed to the successes of the past the loyal men and women who have opportunity to wish you, your families and year, a blessed and sate Christmas and an

enjoyable and prosperous 2009

| online gambling in<br>online gambling<br>al punters as they<br>regulated casino<br>this country, for<br>is often little or<br>/ment or that the<br>that in many cases<br>or protection in the<br>ng environment,"<br>erations are either<br>or they are not   | <ul> <li>Further, it is also legal for people to access games via a licensed casino's computer server while at the casino.</li> <li>However, an interactive gambling game offered or played over the Internet is illegal.</li> <li>Alicia Gibson, industry and legal consultant at AG Consulting, said that the Amendment Act put in place the required regulatory framework for the licensing</li> </ul> | Online gambling operation based<br>outside the country have been<br>targeting South African punters, but<br>anyone in South Africa who used<br>unauthorised, unlicensed online gambling<br>is committing an illegal act that could<br>leave them facing criminal prosecution .<br>Some forms of remote interaction are<br>legal. For example, a gambler may place<br>a bet on a horse by phone or even over<br>the Internet, with a licensed bookmarker. | <b>ONLINE GAMB</b><br>For now, though,<br>The National Gambling Amendment                   |
|---|---|--|---|
| "In this country we have a very balanced,<br>fair and rigorous regulatory regime and<br>this gives the gambling public peace of<br>mind and comfort that remedies are<br>available if disputes arise," Gibson said.<br>Another issue is that South Africa's casinos<br>contribute to the National Responsible<br>Gambling Programme - and cross-border<br>online gambling operations do not as they<br>are not subject to South African<br>regulations.<br>Further, while casinos pay tax (to the tune<br>of 43% of their value-added revenue),<br>online gambling operations do not pay<br>tax in South Africa even though they earn<br>much of their income in the country.                                   | ACKPOTS<br>26,844   | Home   About Us   D  | its   |
| able to qualify for interactive gambling<br>licences when the time comes for them to<br>be issued."<br>"If they apply, they may face questions<br>about their probity, given that the<br>regulatory authorities may form the view<br>that their conduct has shown little regard<br>for South African law in the past," Gibson<br>said.<br>It is also unlawful to advertise interactive<br>gambling in South Africa.<br>Cross-border online gambling operators<br>have argued that the gambling takes<br>places outside South Africa and that<br>advertising their operations is, therefore,<br>not illegal.   | GOLD RALLY MAGIC SLOTS SA   | Download   Promotions   Preview  | <b>NG WILL</b><br>illegal in most forms of is set to open the do                            |
|   | SAFE CRACKER WALL STREET  | V   Support   Payment Options  | <b>ILL SOON BE</b><br>forms offered on your PC, writes<br>n the door for companies to apply |
| "As soon as this is clarified, whether by a<br>declaratory order or a formal piece of<br>legislation, cross-border online gambling<br>operators not licensed in South Africa will<br>have a difficult time trying to advertise in<br>South Africa" Gibson said.<br>She said that stopping unlicensed cross-<br>border online gambling was crucial to the<br>establishment of a secure, investor-friendly<br>regulatory regime for online gambling.<br>Section 11 of the act already makes it<br>illegal for any person to engage in or make<br>available interactive gambling except as<br>authorised by South African law.<br>"This means that local gamblers are<br>precluded, irrespective of whether cross- | <ul> <li>INSTANT PLAY</li> <li>PLAY MOBILE</li> <li>CURRENT PROMOTIONS</li> </ul>   | PLAY CASINO  | <b>BE A SAFER</b><br>C, writes Gillingham<br>s to apply for online gambling                 |
| The process of implement<br>regularity requirements is<br>and licence applications<br>in the next year.<br>"Several other issues rema<br>such as whether there will<br>number of licences that co<br>"If history is anything to<br>authorities can be expec-<br>comprehensive licensing<br>regime for online gamblir<br>regime for online gamblir<br>Mhile offering the gamblir<br>Africa legitimate and fair<br>options," Gibson said.   | number of regulations<br>standards must be finalis<br>must be enacted by the<br>and industry.<br>It remains to be seen wh<br>casino operators will c<br>gambling licences, whic<br>effect of levelling the to<br>should disparities be regu   | "Enforcement is an i<br>mechanisms are put in pla<br>gambling activities, v<br>technology solutions of<br>payment, people who<br>interactive gambling v<br>themselves up to criminal<br>said.<br>Property licensed online g<br>be available.   | am<br>he gambling li  |

ptions," Gibson said. frica legitimate and fair online gambling ew investments by This will have the benefits of attracting hile offering the gambling public in South

egime for online gambling." uthorities can be expected to develop a omprehensive licensing and regularity to go by, regularity

uch as whether there will be a cap on the Several other issues remain to be clarified, umber of licences that can be issued."

he process of implementing the necessary nould disparities be regulated. ffect of levelling the tax playing fields nd licence applications may be possible gularity requirements is well under way: ambling licences, which may have the the next year.

apply for online and self exclusion, online gambling available for gambling addictions and no regulatory systems in place

place at the punter's location.

locally, from taking part in unlicensed

border online gambling operators advertise

online gambling."

PAGE 4 | DECEMBER 2008 | ISSUE THIRTEEN

ensure an honest and fair industry." consider necessary in South Africa to regulated with the rigour we would

remains to be seen whether land-based

According to Yasser Khazaal from the

argument to the effect that gambling takes However, there is a strong counter

"It is an open question as to whether any targeting the South African public will be online gambling operations currently

> ambling activities, aid. nteractive gambling ayment, people who use unlicensed chnology solutions echanisms are put in place to track online

will be opening

or by monitoring

grows

whether through

issue but once

GAMBLER

cences.

pathological

INTERNET

Number of

roperty licensed online gambling will soon nemselves up to criminal charges," Gibson

ust be enacted by the minister of trade umber of regulations and industry

asino operators will e available. nd industry. andards must be finalised and a tax bill efore licences can be put up for grabs, a

Source: The Cape Times 20/11/2008

Parliament approved a new internet gambling law in May in an attempt to regulate the industry.

more money. "A uniform system of regulation was needed", he said

at the 10th Annual International internet gambling, it could not control he said that while a country can ban Society of Addicted Medicine (ISAM), growing across the world. Speaking number of pathological gamblers was University Hospital of Geneva, the

all internet sites and people could still gamble from foreign websites. more you gamble the greater the gambling with people believing the control illusion problem with

Khazaal commented that there is a more probability that you will lose probability is that you will win, but

reputable operators

cased casinos, where help is readily pathological gambling. Unlike landadding to the prevalence of

sites offer little or no help when it

comes to addiction.

internet becoming easier to access,

nline gambling has become increasingly popular, with the