



Casino Association of South Africa



*THE 2008 SURVEY OF  
CASINO ENTERTAINMENT  
IN SOUTH AFRICA*

*CASA and its members are committed to making responsible gambling an integral part of our daily operations at all our casinos throughout South Africa. To advance this goal, CASA members have agreed on a code of conduct which details how we fulfil this pledge.*

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## Message from Chairman: David Coutts-Trotter

Chairman Casino Association of South Africa

I am pleased to introduce this fifth edition of the Survey of Casino Entertainment in South Africa, an annual publication which provides public policy makers, analysts and others with a valuable and comprehensive overview of the casino industry in our country. In this volume, the reader will find an exhaustive array of information on the sector's contribution to national and provincial economies, data on employment and tax revenues, and evidence of the industry's considerable contribution to social responsibility programmes and public infrastructure investment projects.

It reinforces CASA's belief that the experience of the past twelve years shows that South Africa's casino industry has become a significant player in South Africa's provincial economies, the growth of the country's tourism business, and the expansion of safe and trustworthy recreational opportunities.

At the time of writing, the global economy and financial markets are experiencing a period of unprecedented turmoil. While current uncertainties and fears threaten to upset global tourism and investment flows, South Africa's relative stability - along with the promising prospects of the 2010 Soccer World Cup - means that we have a unique window of opportunity to consolidate our position as an international destination. This edition of the survey again records the progress of an industry that continues to expand and prosper in the face of economic adversity.

If we are to continue upon this positive trajectory, the casino sector will need to demonstrate levels of creativity, ingenuity and innovation that keep it at the cutting edge of a highly competitive international

industry. Importantly, therefore, this survey and its predecessors have been able to track a steady growth in the fortunes of this country's casino industry. In what is a clear demonstration of confidence in the industry's future, this survey incorporates data which indicates that casinos in all provinces have undergone progressive programmes of investment in refurbishment and expansion. It also indicates that gambling revenues have continued to rise, while tax contributions, sector employment and payrolls have grown.

Sustained evidence of capital investment in casinos throughout the country is proof that casinos recognise their role as partners with their host communities and are committed to contributing towards the economic progress of provincial and local economies.

Thus, the fortunes of our industry need to be measured by more than profitability and returns to shareholders. South Africa's gambling regulatory regime imposes stringent social responsibility expectations and these, too, are recorded in this survey.

I believe our industry has cause to be proud of the extent to which it has contributed to the material welfare of the communities within which it operates, whether by way of sizeable donations to charitable institutions, the provision of much-needed infrastructure and employment creation. This survey paints a picture of an industry which is committed to serving the public interest, insistent in our conviction that we are accountable, not only to our shareholders, but to the broader South African society of which we are a part.

If the South African public is to retain its confidence in our casino industry, it is clearly necessary that we should be able to demonstrate, in a format which is accessible and comprehensive, the economic benefits that casinos bring to local communities. In publishing this survey for the past five years, CASA's objective has been to produce the most comprehensive information resource and reference tool on South Africa's casino business - a resource which will enable those who are interested to judge for themselves the contribution made by our casinos to the development of the South African economy.

I believe the 2008 Survey of Casino Entertainment in South Africa meets that objective and adds meaningfully to a national understanding of the facts about casino gambling.

A handwritten signature in dark ink, appearing to read 'David'. The signature is stylized with a long, sweeping underline that extends to the right.



*The survey again records the progress of an industry that continues to expand and prosper in the face of economic adversity*







## Introduction: Derek Auret

### Chief Executive Casino Association of South Africa

As in previous editions of the Casino Association of South Africa's annual Survey of Casino Entertainment in South Africa, the 2008 publication provides researchers, policy makers and the public with a reliable and comprehensive overview of the industry. It incorporates data ranging from the gambling tax contribution made by the commercial casino sector to the corporate social investment activities of individual properties, and a province-by-province analysis of casino visitation and the number of people employed.

The data contained in this survey is drawn from statistics published by the national and provincial gambling boards, the casinos themselves and independent studies. It complements and consolidates the rich seam of related information which is available in other occasional CASA publications and data bases, and the research published by the National Gambling Board and the National Responsible Gambling Programme. Taken together, these sources constitute a valuable and exhaustive guide to the South African casino industry. Above all, they testify to the openness and transparency with which the industry approaches its duty of accountability to the country's legislators and public.

Since its establishment in 2003, the Casino Association of South Africa has sought to represent the interests of the country's legal casino gaming industry, as well as the growing public that the industry serves. Our emphasis has been on playing a proactive and constructive role in the evolution of good public policy and good governance in respect of the casino industry. Currently, CASA represents all but one of the companies operating in South Africa's commercial casino industry.

The sensible regulation of the gambling industry cannot take place in an information vacuum and it is therefore imperative that lawmakers have at their disposal up-to-date and dependable knowledge of the social and economic impact of legalised gaming in South Africa. It is precisely because its diligent compilation of empirical data such as that contained in this survey, that CASA has been at the forefront of preparing detailed industry submissions to national and provincial governments and regulators when they have considered changes to the gambling legislation or explored new policy initiatives.

More than a decade has passed since South Africa introduced a rigorously regulated legal gambling environment and in that time we have developed a sector which, in terms of its social responsibility, profitability and demonstrable economic benefit, has become a model for emerging jurisdictions throughout the world. As in previous editions of this survey, this one is able to demonstrate how the sector has matured since the passage of the National Gambling Act of 1996. The year under review has again witnessed the expansion and refurbishment of existing casino properties, the opening of new casinos and ever-improving financial results.

In the midst of these positive trends, CASA and its member-casinos are acutely aware of their duty of care towards those who visit our properties, whether to gamble or to enjoy the numerous other recreational opportunities offered to them. While our responsibilities to the gambling public and the broader interests of society are clearly prescribed in legislation, South Africa's casino industry has gone beyond these legal obligations by ensuring adherence to the most exacting standards of probity and corporate citizenship. As the record will show, we have been a steadfast partner in the advancement of Government's policy objectives, responsible corporate citizens in our expenditure on social investment, and accountable licensees in the promotion of ethical and crime-free gaming conduct. The sections of this survey dealing with our activities in the fields of corporate social investment and responsible gambling are evidence of our commitment in this regard.

At the heart of CASA's mandate is to make a constructive and informed contribution to the continuing evolution of good public policy and good governance in respect of the casino industry. For that reason, the importance of research and empirical evidence in policy-formulation cannot be over-emphasised. In many global jurisdictions, it is all too often the case that anecdotal hearsay or unscientific prejudice are allowed to influence what should be a rational debate and create a climate which is not conducive to the establishment of a stable, predictable and coherent regulatory environment.

CASA is committed to ensuring that South Africa's casino industry continues to play a leading and authoritative role in the shaping of national gambling policy. Public policy is essentially the outcome of vigorous contestation and properly researched debate. With our wealth of experience and expertise, we are uniquely able to engage in that debate and ensure that our industry maintains its reputation for probity, social dutifulness and reliability. This survey is a contribution to that conversation.

I have no doubt that this latest edition in our series of annual surveys will furnish interested individuals and organisations with the information that is necessary to gain an exhaustive insight into the casino industry's contribution to provincial and local economies, its impact on a national scale and its benefits to the communities within which it operates.

A handwritten signature in dark ink, reading "Derek Auret". The signature is written in a cursive style with a horizontal line underneath.





At the heart of CASA's mandate is to make a constructive and informed contribution to the continuing evolution of good public policy and good governance in respect of the casino industry

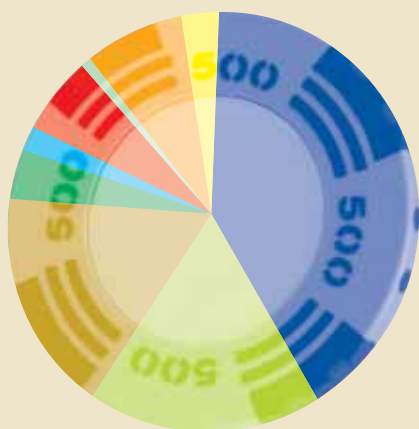


# National Gambling Statistics: 2007/8 Financial Year

In 2008 the National Gambling Board (NGB) published its survey of national gambling statistics for the 2007/2008 financial year, ending 31 March 2008, in which it reported that gross gambling revenue for the year was R15.618 billion, a 15.52% increase over the previous year's R13.5 billion.

## GROSS GAMBLING REVENUE PER PROVINCE

2007/2008 Financial Year

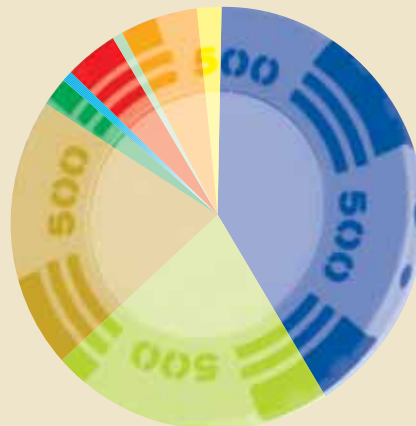


F State 2%	N West 6%	KZN 17%
E Cape 7%	Limpopo 2%	W Cape 17%
N Cape 1%	Mpumalanga 4%	Gauteng 44%

TOTAL R15 618 BILLION

## TAX CONTRIBUTION PER PROVINCE

2007/2008 Financial Year

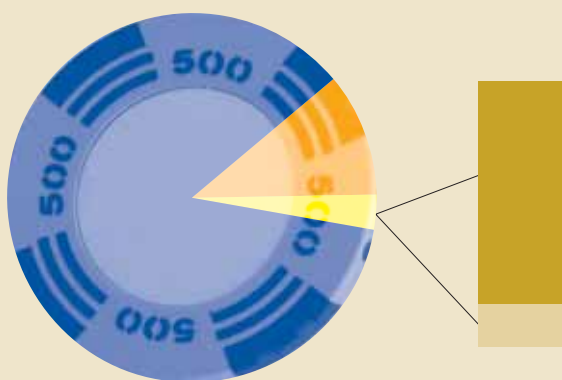


F State 2%	N West 4%	KZN 21%
E Cape 7%	Limpopo 2%	W Cape 22%
N Cape 1%	Mpumalanga 2%	Gauteng 39%

TOTAL R1 520 BILLION

## GGR PER GAMBLING MODE:

2007/2008 Financial Year

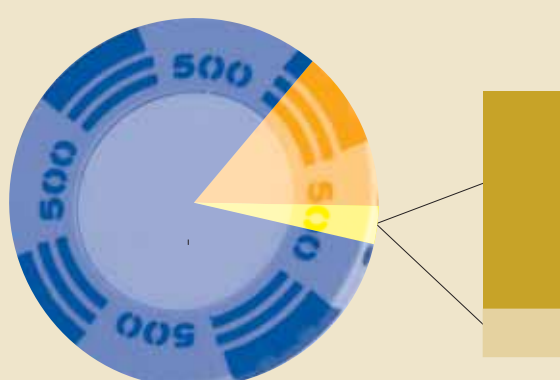


Casinos 84.3%	Bingo 3.3%
Betting 11.9%	LPM 0.6%
Other 3.9%	

TOTAL R15 618 BILLION

## TAX PER GAMBLING MODE:

2007/2008 Financial Year

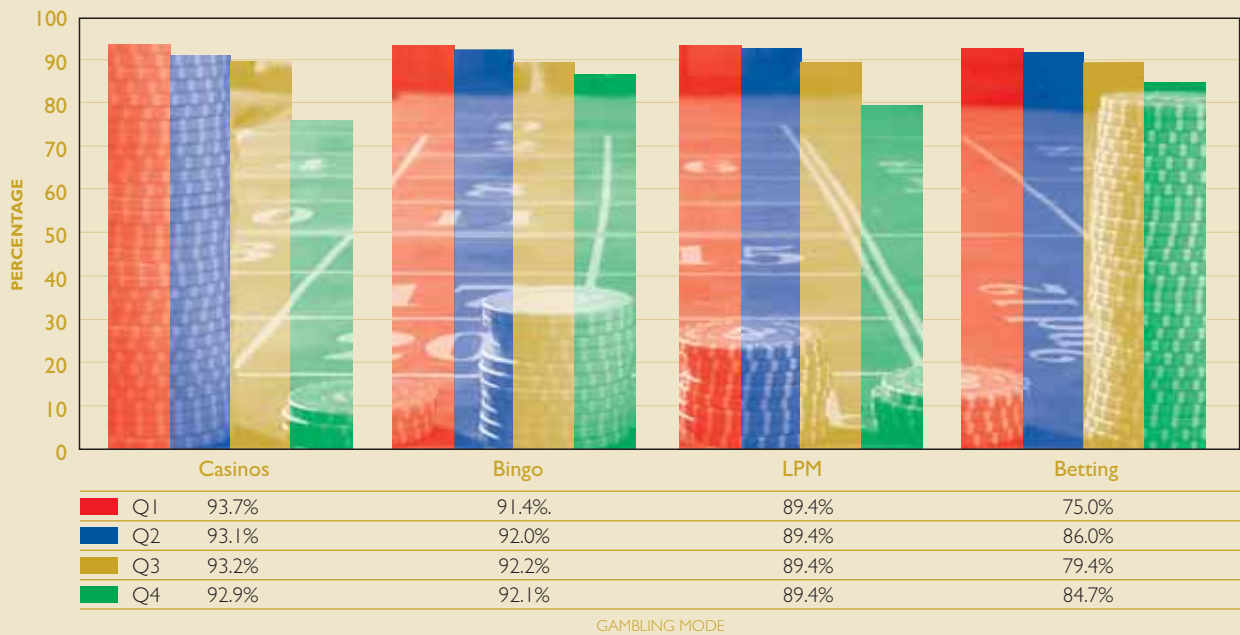


Casinos 81.7%	Bingo 3.5%
Betting 14.0%	LPM 0.7%
Other 4.3%	

TOTAL R1 520 BILLION

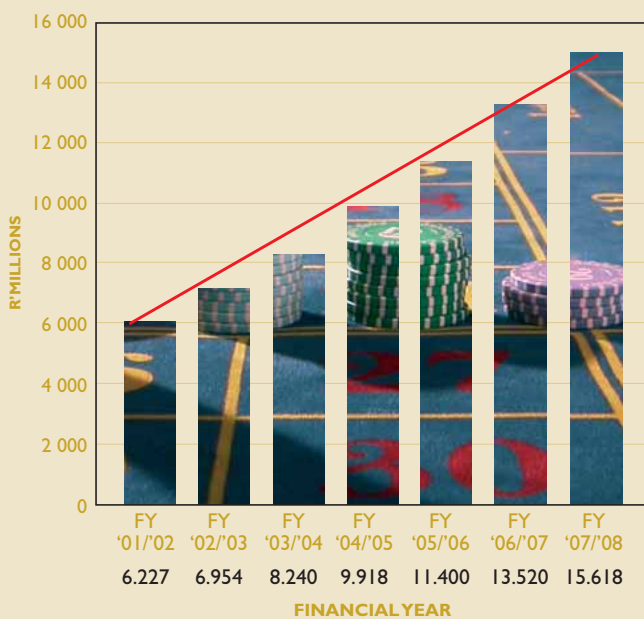


## PERCENTAGE OF RTP PER GAMBLING MODE - 2008

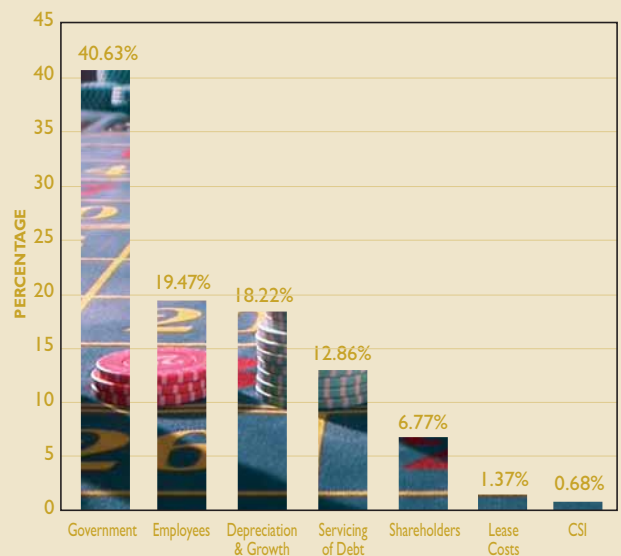


TOTAL 92.6%

## INCREASE IN GAMBLING ACTIVITIES GGR ALL MODELS



## CASINO INDUSTRY VALUE ADDED STATEMENT: WHERE THE MONEY GOES



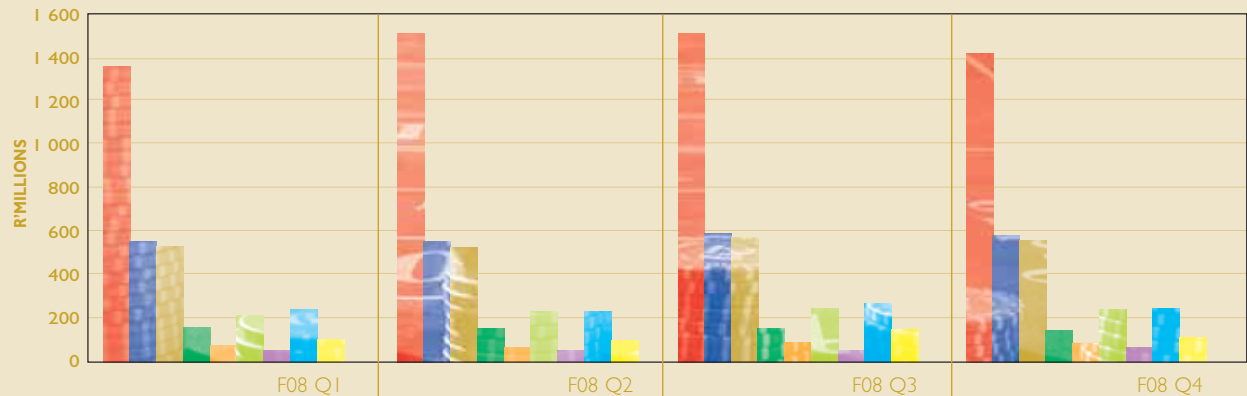
Figures aggregated by auditors Price Waterhouse Coopers



## National Gambling Statistics: 2007/8 Financial Year (cont)

### QUARTERLY CASINO GGR

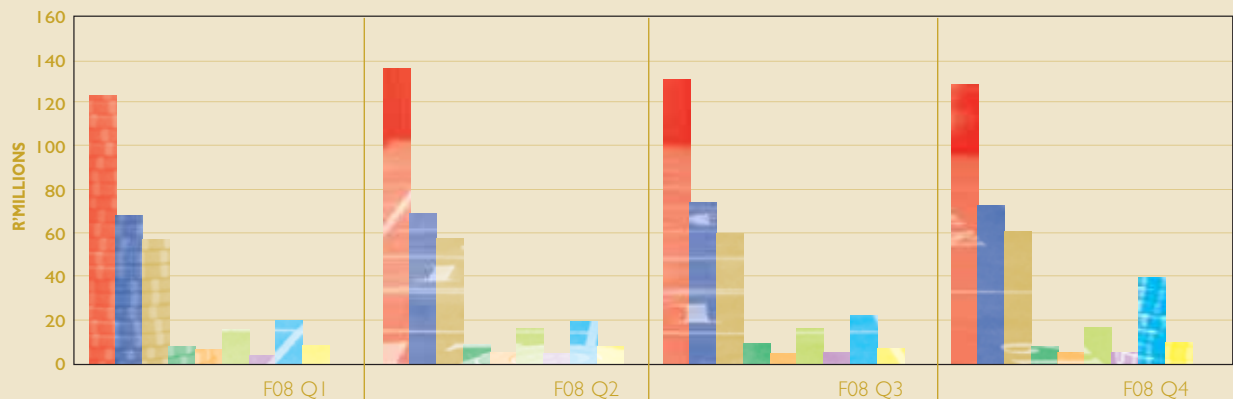
2007/2008 Financial Year



FISCAL QUARTER

### QUARTERLY CASINO TAX / LEVIES

2007/2008 Financial Year

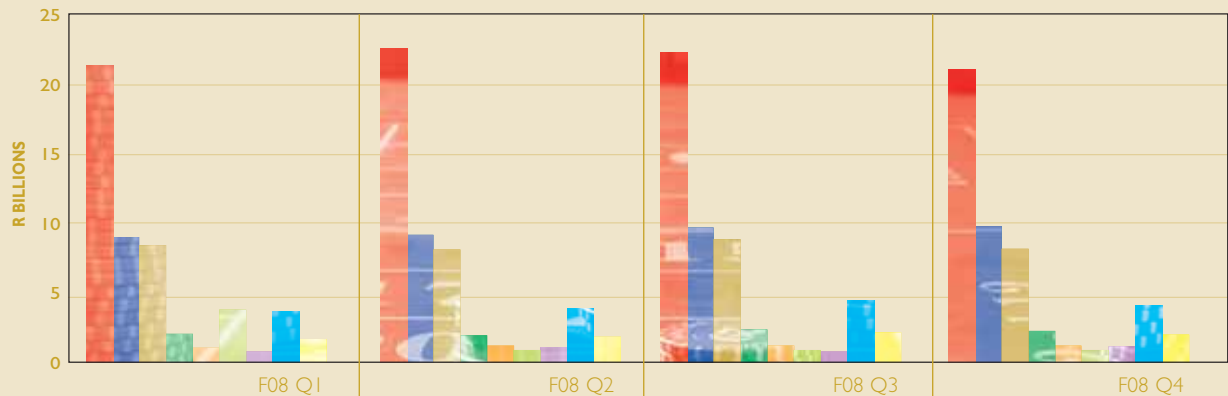


FISCAL QUARTER



## QUARTERLY CASINO TURNOVER

2007/2008 Financial Year



FISCAL QUARTER





# Overview of Casino Entertainment



## CASINO GROUP HOLDING LICENCES IN SOUTH AFRICA

	Sun International	Peermont Global	Century Casinos	London Clubs International	Tsogo Sun	Akani/ Gold Reef	Not CASA members
Eastern Cape	2				1	1	
Free State	2	1				1	
Gauteng	2	1		1	1	2	
KwaZulu-Natal	1	1	1		1	1	
Limpopo	1	1					
Mpumalanga		1			2		
North West	2	2					
Northern Cape	1						*2
Western Cape	2		1			2	
<b>Total</b>	<b>13</b>	<b>7</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>7</b>	<b>2</b>

\* Desert Palace and Leitho Resort and Entertainment World (not yet opened) are not members of CASA



*South Africa's casino industry has become a significant player in South Africa's provincial economies, the growth of the country's tourism business, and the expansion of safe and trustworthy recreational opportunities.*





# Profile of South African Casinos by Province

## EASTERN CAPE

Current number of casinos	4
Proposed number of casinos	5
Number of tables	59
Number of machines	1 834
Casino employees	3 199
Gross casino gaming revenue	R918 million
Casino gaming tax revenue	R92 million
Visitors	5 247 404
Provincial gaming tax base	

### Taxable revenue (millions)

### Rates of tax

0 – 4		3.0%
4 – 8	120 000	5.0%
>8	320 000	10.0%

### PORT ELIZABETH: THE BOARDWALK

Date opened	October 2000
Operator	Emfuleni Resorts (Pty) Ltd
Management company	Sun International Management Ltd
Total capital investment	R516 million
Employees	1 395
Permanent	368
Casual	0
Outsourced	1 027
Slots	826
Tables	25
Visitors	3 044 682

### EAST LONDON: HEMINGWAYS CASINO

Date opened	September 2001
Operator	Tsogo Sun Emonti (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R222 million
Employees	326
Permanent	214
Casual	0
Outsourced	112
Slots	390
Tables	12
Visitors	1 318 000

### BIZANA: WILD COAST SUN

Date opened	December 1981
Operator	Transkei Sun International Ltd
Management company	Sun International
Total capital investment	R338 million
Employees	1 218
Permanent	448
Casual	270
Outsourced	500
Slots	438
Tables	16
Visitors	780 000

### QUEENSTOWN: QUEEN'S CASINO

Date opened	December 2007
Operator	Lukhanji Leisure (Pty) Ltd
Management company	Lukhanji Leisure Management
Total capital investment	R110 million
Employees	260
Permanent	226
Casual	5
Outsourced	29
Slots	180
Tables	6
Visitors	104 722

### MTHATHA:

Tenders have been requested by Eastern Cape Gambling board



## FREE STATE

Current number of casinos	4
Proposed number of casinos	4
Number of tables	34
Number of machines	820
Casino employees	1 531
Gross casino gaming revenue	R371 million
Casino gaming tax revenue	R23 million
Visitors	2 523 819
Provincial gaming tax base	
<b>Taxable revenue</b>	
<b>(millions)</b>	<b>Rates of tax</b>
	5.7%

### THABA 'NCHU: NALEDI SUN

Date opened	May 1989
Operator	Sun International
Management company	Sun International
Total capital investment	R14 million
Employees	130
Permanent	73
Casual	2
Outsourced	55
Slots	150
Tables	0
Visitors	155 000

### BETHLEHEM: FRONTIER INN AND CASINO

Date opened	November 2006
Operator	Peermont Global (Eastern Free State) (Pty) Ltd
Management company	Peermont Global (Pty) Ltd
Total capital investment	R110 million
Employees	220
Permanent	113
Casual	0
Outsourced	107
Slots	120
Tables	12
Visitors	384 000

### WELKOM: GOLDFIELDS CASINO AND ENTERTAINMENT CENTRE

Date opened	December 2003
Operator	Goldfields Casino and Entertainment Centre (Pty) Ltd
Management company	Gold Reef Management (Pty) Ltd
Total capital investment	R156 million
Employees	411
Permanent	236
Casual	0
Outsourced	175
Slots	250
Tables	9
Visitors	832 819

### BLOEMFONTEIN: WINDMILL CASINO

Date opened	October 2005
Operator	Mangaung Sun (Pty) Ltd
Management company	Sun International
Total capital investment	R191 million
Employees	770
Permanent	186
Casual	9
Outsourced	575
Slots	300
Tables	13
Visitors	1 152 000



*The casino sector will need to demonstrate levels of creativity, ingenuity and innovation that keep it at the cutting edge of a highly competitive international industry*



## Profile of South African Casinos by Province (cont)

### GAUTENG

Current number of casinos	7
Proposed number of casinos	7
Number of tables	314
Number of machines	8 700
Casino employees	11 737
Gross casino gaming revenue	R6 billion
Casino gaming tax revenue	R509 million
Visitors	23 907 413
Provincial gaming tax base	
<b>Taxable revenue</b>	
<b>(millions)</b>	<b>Rates of tax</b>
	9.0%

#### JOHANNESBURG: GOLD REEF CITY

Date opened	October 1998
Operator	Akani Egoli (Pty) Ltd
Management company	Akani Egoli Management (Pty) Ltd
Total capital investment	R1 5 billion
Employees	1 632
Permanent	1 057
Casual	160
Outsourced	415
Slots	1 600
Tables	50
Visitors	2 655 990

#### FOURWAYS: MONTECASINO

Date opened	November 2000
Operator	Tsogo Sun Casinos (Pty) Ltd
Management company	Tsogo Sun Casino Management Ltd
Total capital investment	R2.7 billion
Employees	2 182
Permanent	1 194
Casual	0
Outsourced	988
Slots	1 700
Tables	76
Visitors	9 728 898

#### MABOPANE: MORULA SUN CASINO

Date opened	June 1987
Operator	Sun International
Management company	Sun International
Total capital investment	R191 million
Employees	633
Permanent	418
Casual	12
Outsourced	203
Slots	510
Tables	10
Visitors	988 000



#### VANDERBIJLPARK: EMERALD CASINO RESORT

Date opened	December 1998
Operator	London Clubs International
Management company	LCI/Harrah's Entertainment
Total capital investment	R650 million
Employees	1 200
Permanent	380
Casual	170
Outsourced	650
Slots	660
Tables	23
Visitors	1 500 000

#### BRAKPAN: CARNIVAL CITY

Date opened	December 1998
Operator	Afrisun Gauteng (Pty) Ltd
Management company	Sun International
Total capital investment	R1 billion
Employees	2 248
Permanent	706
Casual	0
Outsourced	1 542
Slots	1 750
Tables	60
Visitors	3 898 000

#### KEMPTON PARK: EMPERORS PALACE HOTEL, CASINO AND CONVENTION RESORT

Date opened	December 1998
Operator	Peermont Global (Pty) Ltd
Management company	Peermont Global (Pty) Ltd
Total capital investment	R1.5 billion
Employees	2 695
Permanent	1 474
Casual	20
Outsourced	1 200
Slots	1 724
Tables	69
Visitors	4 749 525

#### WEST RAND: SILVERSTAR CASINO RESORT

Date opened	December 2007
Operator	Silver Star Development Ltd
Management company	N/A
Total capital investment	R1 billion
Employees	1 148
Permanent	578
Casual	0
Outsourced	570
Slots	756
Tables	26
Visitors	387 000



*Gambling revenues have continued to rise, while tax contributions, sector employment and payrolls have grown*



# Profile of South African Casinos by Province (cont)

## KWAZULU-NATAL

Current number of casinos	5
Proposed number of casinos	5
Number of tables	117
Number of machines	3 315
Casino employees	4 011
Gross casino gaming revenue	R2 billion
Casino gaming tax revenue	R231 million
Visitors	14 588 681
Provincial gaming tax base	
<b>Taxable revenue</b>	
<b>(millions)</b>	<b>Rates of tax</b>
30	9.0%
>30	12.0%
+0.5% local government levy	

### DURBAN: SIBAYA CASINO AND ENTERTAINMENT KINGDOM

Date opened	December 2004
Operator	Afrisun KZN (Pty) Ltd
Management company	Sun International
Total capital investment	R1 billion
Employees	1 614
Permanent	578
Casual	0
Outsourced	1 036
Slots	1 024
Tables	35
Visitors	2 900 179

### DURBAN: SUNCOAST CASINO AND ENTERTAINMENT WORLD

Date opened	November 2002
Operator	Tsogo Sun KZN (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R1.4 billion
Employees	1 219
Permanent	900
Casual	0
Outsourced	319
Slots	1 330
Tables	50
Visitors	8 840 000

### EMPANGENI: TUSK UMFOLOZI CASINO RESORT

Date opened	May 2002
Operator	Peermont Global (KZN) (Pty) Ltd
Management company	Peermont Global Management (KZN) (Pty) Ltd
Total capital investment	R80 million
Employees	244
Permanent	156
Casual	0
Outsourced	88
Slots	261
Tables	10
Visitors	600 000



#### NEWCASTLE: CENTURY CASINO NEWCASTLE

Date opened	September 1999
Operator	Century Casinos Newcastle (Pty) Ltd
Management company	Century Casinos Africa (Pty) Ltd
Total capital investment	R150 million
Employees	290
Permanent	125
Casual	75
Outsourced	90
Slots	250
Tables	6
Visitors	480 000

#### PIETERMARITZBURG: GOLDEN HORSE CASINO

Date opened	September 2001
Operator	Akani Msunduzi (Pty) Ltd
Management company	Akani Msunduzi Management (Pty) Ltd
Total capital investment	R264 million
Employees	644
Permanent	221
Casual	53
Outsourced	370
Slots	450
Tables	16
Visitors	1 768 502



*The fortunes of our industry need to be measured by more than profitability and returns to shareholders*



# Profile of South African Casinos by Province (cont)

## LIMPOPO

Current number of casinos	2
Proposed number of casinos	3
Number of tables	23
Number of machines	516
Casino employees	884
Gross casino gaming revenue	R261 million
Casino gaming tax revenue	R16 million
Visitors	1 882 081
Provincial gaming tax base	
<b>Taxable revenue</b>	
<b>(millions)</b>	<b>Rates of tax</b>
	6.0%

### POLOKWANE: MEROPA CASINO

Date opened	March 2002
Operator	Meropa Leisure and Entertainment (Pty) Ltd
Management company	Sun International
Total capital investment	R217 million
Employees	637
Permanent	226
Casual	7
Outsourced	404
Slots	384
Tables	16
Visitors	1 253 000

### THOHOYANDOU: KHORONI HOTEL CASINO AND CONVENTION CENTRE

Date opened	March 1983
Operator	Peermont Global (Limpopo) (Pty) Ltd
Management company	Peermont Global Management (NW&L) (Pty) Ltd
Total capital investment	R122 million
Employees	247
Permanent	145
Casual	4
Outsourced	98
Slots	132
Tables	7
Visitors	629 081



## MPUMALANGA

Current number of casinos	3
Proposed number of casinos	4
Number of tables	38
Number of machines	1 061
Casino employees	1 112
Gross casino gaming revenue	R539 million
Casino gaming tax revenue	R27 million
Visitors	3 571 845
Provincial gaming tax base	
<b>Taxable revenue</b>	
<b>(millions)</b>	<b>Rates of tax</b>
	5.7%

### WITBANK: THE RIDGE CASINO AND ENTERTAINMENT RESORT

Date opened	March 1998
Operator	Tsogo Sun Casinos (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R205 million
Employees	283
Permanent	204
Casual	0
Outsourced	79
Slots	380
Tables	13
Visitors	1 611 000

### SECUNDA: GRACELAND HOTEL, CASINO AND COUNTRY CLUB

Date opened	October 1997
Operator	Peermont Global (Southern Highveld) (Pty) Ltd
Management company	Peermont Global Ltd
Total capital investment	R168 million
Employees	494
Permanent	313
Casual	11
Outsourced	170
Slots	358
Tables	14
Visitors	659 845

### NELSPRUIT: EMNOTWENI CASINO

Date opened	October 1997
Operator	Tsogo Sun Casinos (Pty) Ltd
Management company	Tsogo Sun Casino Management Company
Total capital investment	R170 million
Employees	335
Permanent	198
Casual	0
Outsourced	137
Slots	323
Tables	11
Visitors	1 301 000



*Our industry has cause to be proud of the extent to which it has contributed to the material welfare of the communities within which it operates*



# Profile of South African Casinos by Province (cont)

## NORTH WEST

Current number of casinos	4
Proposed number of casinos	4
Number of tables	77
Number of machines	1 730
Casino employees	7 104
Gross casino gaming revenue	R861 million
Casino gaming tax revenue	R57 million
Visitors	1 797 883
Provincial gaming tax base	
<b>Taxable revenue</b>	
<b>(millions)</b>	<b>Rates of tax</b>
	3.0%

### MMABATHO: TUSK MMABATHO CASINO RESORT

Date opened	September 1977
Operator	Peermont Global (North West) (Pty) Ltd
Management company	Peermont Global Management (NW&L) (Pty) Ltd
Total capital investment	R105 million
Employees	241
Permanent	146
Casual	12
Outsourced	83
Slots	155
Tables	8
Visitors	237 250

### PILANESBURG: SUN CITY

Date opened	December 1979
Operator	Sun International
Management company	Sun International
Total capital investment	R2 billion
Employees	5 748
Permanent	1 233
Casual	0
Outsourced	4 515
Slots	601
Tables	38
Visitors	634 000

### KLERKSDORP: TUSK RIO CASINO RESORT

Date opened	September 2004
Operator	Peermont Global (North West) (Pty) Ltd
Management company	Peermont Global Management (NW&L) (Pty) Ltd
Total capital investment	R145 million
Employees	315
Permanent	170
Casual	0
Outsourced	145
Slots	274
Tables	11
Visitors	421 633

### HAMMANSKRAAL: THE CAROUSEL

Date opened	November 1991
Operator	Sun International
Management company	Sun International Management
Total capital investment	R527 million
Employees	800
Permanent	284
Casual	59
Outsourced	457
Slots	700
Tables	20
Visitors	505 000



## NORTHERN CAPE

Current number of CASA-affiliated casinos	1
Proposed number of casinos	3
Number of tables	9
Number of machines	235
Casino employees	336
Gross casino gaming revenue	R160 million
Casino gaming tax revenue	R12 million
Visitors	873 000
Provincial gaming tax base	
<b>Taxable revenue</b> <b>(millions)</b>	<b>Rates of tax</b>
	8.0%
(2% Development Trust)	

### KIMBERLEY: FLAMINGO CASINO

Date opened	March 2002
Operator	Teemane
Management company	Sun International
Total capital investment	R133 million
Employees	336
Permanent	154
Casual	0
Outsourced	182
Slots	235
Tables	9
Visitors	873 000

### DESERT PALACE

NOT A MEMBER OF CASA

### KURUMAN: LEITLHO RESORT AND ENTERTAINMENT WORLD

NOT A MEMBER OF CASA

Date opened	Anticipated opening August 2008
Operator	Kgalagadi Casino Resort
Management company	Kgalagadi Casino Resort



*The year under review has again witnessed the expansion and refurbishment of existing casino properties, the opening of new casinos and ever-improving financial results*



# Profile of South African Casinos by Province (cont)

## WESTERN CAPE

Current number of casinos	5
Proposed number of casinos	5
Number of tables	97
Number of machines	3 767
Casino employees	3 364
Gross casino gaming revenue	R2 billion
Casino gaming tax revenue	R274 million
Visitors	8 678 217
Provincial gaming tax base	

### Taxable revenue (millions)

		Rates of tax
0 - 10		6.0%
10 - 20	R 600,000	8.5%
20 - 30	R1,45m +	11.0%
30 - 40	R2,25m +	13.0%
40 - 50	R3,83m +	15.0%
>50	R5,35m +	17.0%

### CAPE TOWN: GRANDWEST

Date opened	December 2000
Operator	SunWest International
Management company	Sun International
Total capital investment	R2 billion
Employees	2 113
Permanent	1 055
Casual	0
Outsourced	1 058
Slots	2 523
Tables	64
Visitors	6 528 000

### CALEDON: CALEDON HOTEL, SPA AND CASINO

Date opened	November 2000
Operator	Century Casinos Caledon (Pty) Ltd
Management company	Century Casinos Africa (Pty) Ltd
Total capital investment	R163 million
Employees	265
Permanent	188
Casual	0
Outsourced	77
Slots	370
Tables	8
Visitors	521 183

### LANGEBAAN: CASINO MYKONOS

Date opened	November 2000
Operator	West Coast Leisure (Pty) Ltd
Management company	Gold Reef Management (Pty) Ltd
Total capital investment	R66 million
Employees	272
Permanent	176
Casual	0
Outsourced	96
Slots	278
Tables	9
Visitors	1 048 877



#### MOSSEL BAY: GARDEN ROUTE CASINO

Date opened	December 2002
Operator	Garden Route Casino (Pty) Ltd
Management company	Gold Reef Management (Pty) Ltd and Osner Trusts
Total capital investment	R131 million
Employees	355
Permanent	228
Casual	0
Outsourced	127
Slots	376
Tables	16
Visitors	484 157

#### WORCESTER: THE GOLDEN VALLEY CASINO

Date opened	November 2006
Operator	Worcester Casino (Pty) Ltd
Management company	Sun International
Total capital investment	R202 million
Employees	359
Permanent	136
Casual	0
Outsourced	223
Slots	220
Tables	0
Visitors	96 000



*We have developed a sector which, in terms of its social responsibility, profitability and demonstrable economic benefit, has become a model for emerging jurisdictions throughout the world*





## Casino Company Profiles

### Century Casinos Africa (Pty) Ltd

Century Casinos, Inc., an international casino entertainment company founded in 1993 in the US State of Delaware, owns or operates 18 casinos in USA, Canada, South Africa, the Czech Republic, Poland and aboard cruise ships. Century Casinos has been listed on the NASDAQ Capital Market since 1994 and on the Prime Market of the Vienna Stock Exchange since 2005.

The company owns and/or operates Womacks Casino and Hotel in Cripple Creek, Colorado; Century Casino and Hotel near Denver, Colorado; Century Casino and Hotel in Edmonton, Canada; and Century Casino Millennium in Prague, Czech Republic. Through concession agreements, Century Casinos operates five casinos aboard the ultra-luxury Silver Cloud (a Silversea cruise vessel), the World of Residencea and the vessels of Oceania Cruises.

Through its Austrian subsidiary, Century Casinos Europe, Century Casinos holds a controlling 33.3% stake in Casinos Poland Ltd., the owner and operator of seven full casinos and one slot casino located in international four- and five-star hotels in Poland.

Through its subsidiary Century Casinos Africa (Pty) Limited, it owns and operates The Caledon Hotel, Spa and Casino near Cape Town, as well as 60% of the Century Casino Newcastle, in Newcastle, where it provides technical casino services.

In December 2007, century Casinos paid an additional R 3.7 million towards the purchase of its

60% interest in the Newcastle property. The remaining R1.3 million was to be payable subject to the finalization of a SA Revenue Service tax audit pertaining to periods prior to the acquisition.

In September 2008, it was reported that Century Casinos had expressed a willingness to sell part or all of its South African casino interests after it received several verbal indications of interests by more than one party. The company announced that interested parties were being invited to submit their expressions of interest in writing to the board for consideration.

### Gold Reef Casino Resorts Ltd

Gold Reef Resorts Ltd's interests incorporate Akani Egoli (Pty) Limited, which operates Gold Reef City Casino and Theme Park, West Coast Leisure (Pty) Limited, which operates Mykonos Casino, Akani Msunduzi (Pty) Limited, which operates Golden Horse Casino, Garden Route Casino (Pty) Ltd, which operates the Garden Route Casino, and Goldfields Casino and Entertainment Centre (Pty) Ltd, which operates Goldfields Casino. During the year under review, Silverstar Development Ltd opened the Silverstar Casino on the West Rand, and Lukhanji Leisure (Pty) Ltd launched Queens Casino in the Eastern Cape.

Gold Reef is currently trading under cautionary as the group has been approached by Tsogo Sun to discuss a possible offer for Gold Reef. The announcement points out that there can be no certainty at this stage that an offer will be made.

### London Clubs International

London Clubs International has casinos in the UK, Egypt, Lebanon and South Africa (Emerald Casino Resort).

In 2006, the company was acquired by US-based Harrah's, the world's largest casino owner and operator.

### Peermont Global

Peermont Global was incorporated in May 1995 and changed its name from Global Resorts SA (Pty) Ltd to Peermont Global Limited in 2004. In April 2007, a BEE consortium led by the Mineworkers Investment Company (Pty) Ltd acquired all the issued share capital of Peermont in a transaction

valued at R7.3-billion, resulting in 75% Black control of Peermont. thereby creating one of South Africa's largest Black-owned and controlled gaming companies.

Peermont is the holder of the second largest number of casino licences in South Africa, owning and operating a total of 14 properties - nine in South Africa and five in Botswana. Together, these properties offer 1 274 hotel rooms, 3 174 slot machines and 143 gaming tables. In addition to its flagship Emperors Palace Hotel, Casino and Convention Resort in Johannesburg, Peermont owns and manages the Graceland Hotel Casino and Country Club in Secunda, the Frontier Inn and Casino in Bethlehem, the Rio Casino Resort in Klerksdorp, the Tusk Mmabatho Casino in Mafikeng and the Khoroni Hotel, Casino and Convention Resort in Thohoyandou, Limpopo. In Botswana, the group operates the Grand Palm Hotel Casino and Convention Resort in Gaborone, the Sedibeng Casino in Francistown and the Syringa Casino in Selebi-Phikwe.

The Peermont board has approved the relocation of the Tusk Umfolozi Casino at Empangeni to the Richards Bay waterfront area, at a budgeted cost of R233 million. Construction is expected to commence in the first quarter of 2009, with the resort planned to open in the second quarter of 2010.

#### **Sun International**

Sun International was established in 1983 and listed on the Johannesburg Stock Exchange in 1985. The group's operations include resorts, luxury hotel products, and mass market casinos in 14 jurisdictions in South Africa, Zambia, Botswana, Namibia, Lesotho and Swaziland.

More than half of this portfolio has been developed in the last eleven years, with new projects underway in West Africa and South America. Every day, over 50 000 customers from over 50 countries visit a Sun International property.

Over a period of three decades, the group has invested more than R14 billion in new tourism infrastructure. It employs over 8 000 people, has indirectly created 50 000 new employment opportunities in the broader tourism industry, and

it has been estimated that its business has a direct impact on the livelihood of more than 500 000 people in southern Africa.

Sun International has casino licenses in eight of South Africa's nine provinces. The group operates 21 casinos in southern Africa, including 13 of the 40 casino licences in South Africa.

The group is the leading casino operator in the southern hemisphere and enjoys a 44% share of the overall Gross Gaming Revenue (GGR) of the South African casino market.

During the year under review, the casino component of the Monticello Grand Casino and Entertainment World located to the south of Santiago in Chile was opened. In Nigeria, the Federal Palace Towers Hotel on Victoria Island, Lagos, has been under the group's management since October 2007. The terms of the gaming licence have been finalised with the Lagos State authorities and the enabling regulations are in the process of being approved by the State Legislature. The licence is expected to be issued shortly, following which the group will acquire a 49.5% equity interest in the business.

#### **Tsogo Sun**

Tsogo Sun Gaming is one of two companies owned by Tsogo Sun Holdings, the other being Southern Sun Hotels. Tsogo Sun Holdings has a shareholding split between Tsogo Investments (51%) and SABMiller (49%).

Tsogo Sun Gaming incorporates five casino properties: Montecasino in Johannesburg, Suncoast Casino and Entertainment World in Durban, Hemingways in East London, the Ridge Casino and Entertainment Resort in Witbank and the Emnotweni Casino in Nelspruit.

Johnnic has a 9.7% effective interest in Tsogo Sun and a 30% effective interest in Tsogo Sun KwaZulu-Natal through its holdings in gaming company Durban Add Ventures which owns and operates the Suncoast Casino and Entertainment World complex in Durban.





## Corporate Social Investment

**Peermont** invests over R22 million annually in corporate social responsibility programmes. This is mainly concentrated on education, skills-development and community projects - often in partnership with local municipalities.

The group's Thuthuka Gauteng Supplementary Education initiative provides disadvantaged learners with the numerical, literacy and accounting skills required to enter tertiary education. In partnership with the South African Institute of Chartered Accountants (SAICA), the project aims to increase the number of historically disadvantaged groups entering the accounting profession. To date, more than 367 teachers and 2 625 learners have benefited from this programme, in which Peermont has invested R53 million over five years.

The East Rand Youth and Southern Highveld Trusts help disadvantaged students gain access to tertiary education by providing them with bursaries (95 university and 164 college scholarships), while the East Rand Children's Trust provides educational and social support for children from impoverished communities in Ekurhuleni.

At Emperors Palace, Peermont has, in association with the Community Monitoring Services and the South African Police Service, developed the Winnie Mandela Community Project in Tembisa in an effort to combat crime in the area. Since its inception in July 2007, the project has been one of the major contributors to a 60% decrease in the area's crime rate, according to police statistics.

Emperors Palace and the Ekurhuleni municipality launched the Thokoza Walkways project, a collaborative effort that saw the development of a 25km walkway through the township and the planting of trees along the route.

**Gold Reef Resorts** continued its funding of the South African Apartheid Museum, which is operated by a Section 21 Company. Other bodies benefitting from Gold Reef City Casino and Theme Park's CSI disbursements included the Ithuba College, the Mini Care Centre for Abused Children and the Little Roses Daycare Pre-School.

Donations made by the Golden Horse Casino included those to an educational science centre, the Careways Group (an organisation providing counselling to people with HIV and AIDS) and the Community Chest, which received 130 beds. In December the casino sponsored an orphans' Christmas party for 240 disadvantaged children in a restaurant within the casino complex.

The Mykonos Casino donated 5% of its audited pre-tax profits to the West Coast Community Trust for distribution among bodies active in the areas of tourism and community development. Among these were organisations providing home-based care and the Matzikama municipality's programme to provide playgroup facilities for pre-school children.

The Garden Route Casino contributed to a local community trust which allocates funds to community programmes such as environmental, reconstruction and development projects. The major projects of the Garden Route Casino Community Trust include financial assistance to the Diaz Museum's archaeological project, assistance with the upgrading of the St Blaze hiking trail, financially assisting local welfare organizations and supporting the upgrading of local underprivileged schools and creches.

At the Goldfields Casino, the R1-million CSI commitment attached to the temporary licence condition was used to renovate the local SANCA offices, to develop sport facilities in low-income communities, to support the education department's vulnerable learners school uniform programme, and to renovate local schools. In terms of the casino's permanent licence conditions, 1.5% of the casino's profit after tax will be spent on community and social investments.





**NEDBANK**

Date 19-06-2006

Pay to the order of **OVERBERG COMMUNITY TRUST**  
Amount in Words **SIX ONE THREE SIX EIGHT ROOND**  
Pay to the order of **FF R**  
Pay Zero Six Cents Only

R61 368.06

the kidneys

the lungs







## Corporate Social Investment (cont)

Queens Casino is committed to donating 3% of net profit before tax to the Zulu Kama Trust, which will be responsible for development projects within the Queenstown community. The Trust also holds a 4.5% shareholding in the company and is party to the Queens Casino management contract. The casino has also restored the local municipality's Walter Evert Gardens, while donations were made to the rape crisis centre and towards Christmas gifts for old age homes.

Since its opening in December 2007, the Silver Star Casino has contributed to the Roodepoort Black Eagles Project. In future, 1% of gross gaming revenue plus 1% of EBITDA will be distributed to CSI programmes, while half a percent of gross gaming revenue will be allocated to the West Rand Development Trust.

During the year under review, the **Tsogo Sun** Group spent over R10.9 million on child-focussed welfare projects. The Feedback Food Redistribution Programme, for example, was provided with over 35.343Kg of food valued at R989 604. Among other initiatives, 784 children benefited from a back-to-school programme which assists children with uniforms and school material, and their schools with desks, chairs and computers. This programme benefitted by R345 000.

In KwaZulu-Natal, Tsogo Sun undertook a number of projects, including the upgrading of a children's home under the Right to Live umbrella, and in the Eastern Cape assistance to the value of R750 000 was given to the refurbishment of a children's home in East London. Help was also extended to 1 000 guest houses owned and operated by previously disadvantaged communities, by enabling them to gain skills in marketing, computers and office management.

The group also supported Business Against Crime, which received funding assistance of R500 000. On the sporting front, contributions were made to development programmes run by the Lions and the Blue Bulls rugby, and R2.7 million was allocated to similar projects under the auspices of the KwaZulu-Natal Cricket Union.

The **Sun International** group contributes 2% of net profits to its corporate social investment projects, with the main focus being on health and welfare, education, community development, and sports, arts and culture.

In the field of health and welfare, among the group's major beneficiaries is Reach For A Dream, which assists hospitalised children and those who have life-threatening diseases. Each Hollywood Slot Jackpot won at the group's casinos results in a R500 contribution to this project. Contributions are also made to the Tapologo Aids Hospice, Emmanuel's Haven in the Eastern Cape - which provides counselling, care-giving and training and runs a hydroponics farm producing vegetables for sustenance - and the Sentahle Home Based Care Centre in Limpopo, where the community of Ga-Maja can access various services designed to alleviate the effects of HIV/Aids. In the Western Cape, the group supports the Shawco Community Health Project, and on the East Rand assistance is given to the Thabo Mbeki Hospice.

On the education front, Carnival City supports the CRESCO skills development project, which is an initiative providing emerging entrepreneurs with

training on how to run a business. In the Western Cape, the Eziko Cooking School provides training opportunities in the hospitality industry. This project enables trainees from the school to be placed within Sun International for their internship.

Sun City has been responsible for the development of the Mma Kodisang Early Learning Centre and in Limpopo the Meropa Casino has built four classrooms at the Sekwala Primary School in in Polokwane.

GrandWest Casino in Cape Town, supported by the Western Cape government, has established the Soundtrack 4 Life project to provide effective HIV/Aids education and awareness. GrandWest has also continued to operate its CSI Bursary fund for students from disadvantaged backgrounds who wish to access a better education and the mainstream economy.

Support to community development organisations has included assistance to Blisters for Bread, a project which raises funds for Peninsula School Feeding to feed thousands of Western Cape schoolchildren who would otherwise be going to school on empty stomachs. The Meropa Casino has helped with the development of the Faranani Hydroponic Project, which enables the local community to grow its own vegetables. The Windmill Casino in Bloemfontein built a police station to assist with crime prevention in the area around the property.

Carousel Casino has concentrated on the high levels of unemployment in its area, contributing to the Men on the Side of the Road Project, which teaches skills to unemployed matriculants in brick-laying and tiling to give them a better chance at formal employment.

Other beneficiaries have included the National Sea Rescue Institute, the South African Chefs Association and the Wildlife Trust.

Sun International has for several years been a major sponsor of the South African Paralympic team and is also a founding member of the Arts and Culture Trust, which has supported more than 500 projects since 1996. In KwaZulu-Natal, the Sibaya Casino has supported the development of soccer in local communities through the Sibaya Bootlaces Football Academy, which participated in the 20th 'Metropolitan Premier Cup' in Cape Town over the Easter Holidays.

The group has also been active in CSI projects in neighbouring countries, including the construction of a community hall in Palapye by Gaborone Sun. In Namibia, funding assistance has been given to the Mount Sinai Centre which cares for HIV-positive mothers and distributes food hampers for babies to ensure their necessary nutrition. In the same country, the Hope Village Clinic provides refuge and support to women, orphans and vulnerable children affected by HIV/Aids.

In Lesotho, the Beautiful Gate Home was completed during this financial year and the clinic will help alleviate the scourge of HIV/Aids and other diseases. The Ezulwini Clinic was built to bring medical services to the community in the Ezulwini area of Swaziland, while in Zambia Sun International properties continue to play a key role in meeting various needs of the community in Livingstone. Sustainable projects here include the hydroponics farm, the Mukuni Basic School and the Lubasi orphanage, which were assisted during this financial year.

A significant amount of the CSI spend by **Century Casino Newcastle** went towards the relocation of the Newcastle Community Radio Station to the premises of the casino. A specifically designed studio was built which are occupied rent free by the station. The casino also donated all the sound and other equipment for the studio to ensure the proper functioning of the radio station.

**Emerald Casino** contributed R743 000 to their CSI projects for the year under review.



# CASA Code of Conduct

CASA and its members are committed to making responsible gambling an integral part of our daily operations at all our casinos throughout South Africa. To advance this goal, CASA members have agreed on a code of conduct which details how we fulfil this pledge.

The following are the relevant sections of the code:

## Commitment to our Customers

### Responsible Gambling

- CASA members will make available brochures regarding responsible gambling and where to find assistance. These will be available and visible in gaming areas.
- CASA members will make available on their web sites information regarding responsible gambling and where to find professional help.
- CASA members will display in gaming areas signage bearing a toll-free problem gambling counselling line.
- CASA members will provide opportunities for customers to request in writing that they not be sent promotional mailings and for revocation of their privileges for specific casino services such as loyalty card promotions. In addition, each CASA member shall make reasonable efforts to honour a written request from any person that it not knowingly grant that person access to gaming activities at one or more of its properties.
- CASA members reserve the right to exclude a patron from gaming, without a request from the patron.

### Underage Gambling and Unattended Children in Casinos

- CASA members will make diligent efforts to prevent children from loitering in the gaming area of a casino.
- CASA members will communicate the legal age to gamble through appropriate signage and/or brochures.
- Employees working in relevant areas will receive training in appropriate procedures for dealing with unattended children, underage gambling, and the purchase and consumption of alcohol and tobacco by underage persons.
- Where, in the opinion of management, an unaccompanied child on the complex appears to be at risk, appropriate personnel will be contacted and remain with the child while reasonable steps are taken to locate the parent or responsible adult on property or by telephone. If efforts are unsuccessful, the unaccompanied child will be released to the care of an appropriate third party.

### Alcohol

- CASA members will observe a responsible beverage service policy and not knowingly serve alcoholic beverages to an underage person.

### Responsible Advertising

This code applies to the advertising and marketing of casino gaming by CASA member companies. It does not pertain to advertising and marketing that is primarily of hotels, restaurants and entertainment that are often associated with or operated by casinos. For the purposes of this code, and as reflected in the national regulations, advertising and marketing include radio and television ads broadcast off the premises, print, brochures, direct mail, billboard and internet promotions.

All casino advertising and marketing will:

- Be consistent with principles of dignity and integrity and subject to the jurisdictions in which it operates.
- Contain the NRGP's responsible gambling message and the NRGP's toll-free problem gambling counselling line.
- Reflect generally accepted contemporary standards of good taste.
- Make no false or misleading claims.

Casino advertising and marketing materials will not:

- Degrade the image or status of persons of any ethnic or religious group or affiliation.
- Feature anyone who is or appears to be below the legal age participating in gaming.
- Contain claims or representations that gaming will guarantee an individual's social, financial or personal success.
- Exhort gaming as a means of covering past financial losses.
- Be placed in media where most of the audience is reasonably expected to be below the legal age to participate in gaming.
- Imply or suggest any illegal activity of any kind.
- Be placed in media specifically oriented to children.
- Be placed at any venue where most of the audience is normally expected to be below the legal age to participate in gaming.

### Commitment To The Public

#### Funding the NRGP

- In terms of agreements reached at the SA Advisory Council on Responsible Gambling (SARGT), CASA members will continue to provide funding for the National Responsible Gambling Programme (NRGP)
- CASA members will use this research to identify the best practices for casinos to follow in order to promote responsible gambling.

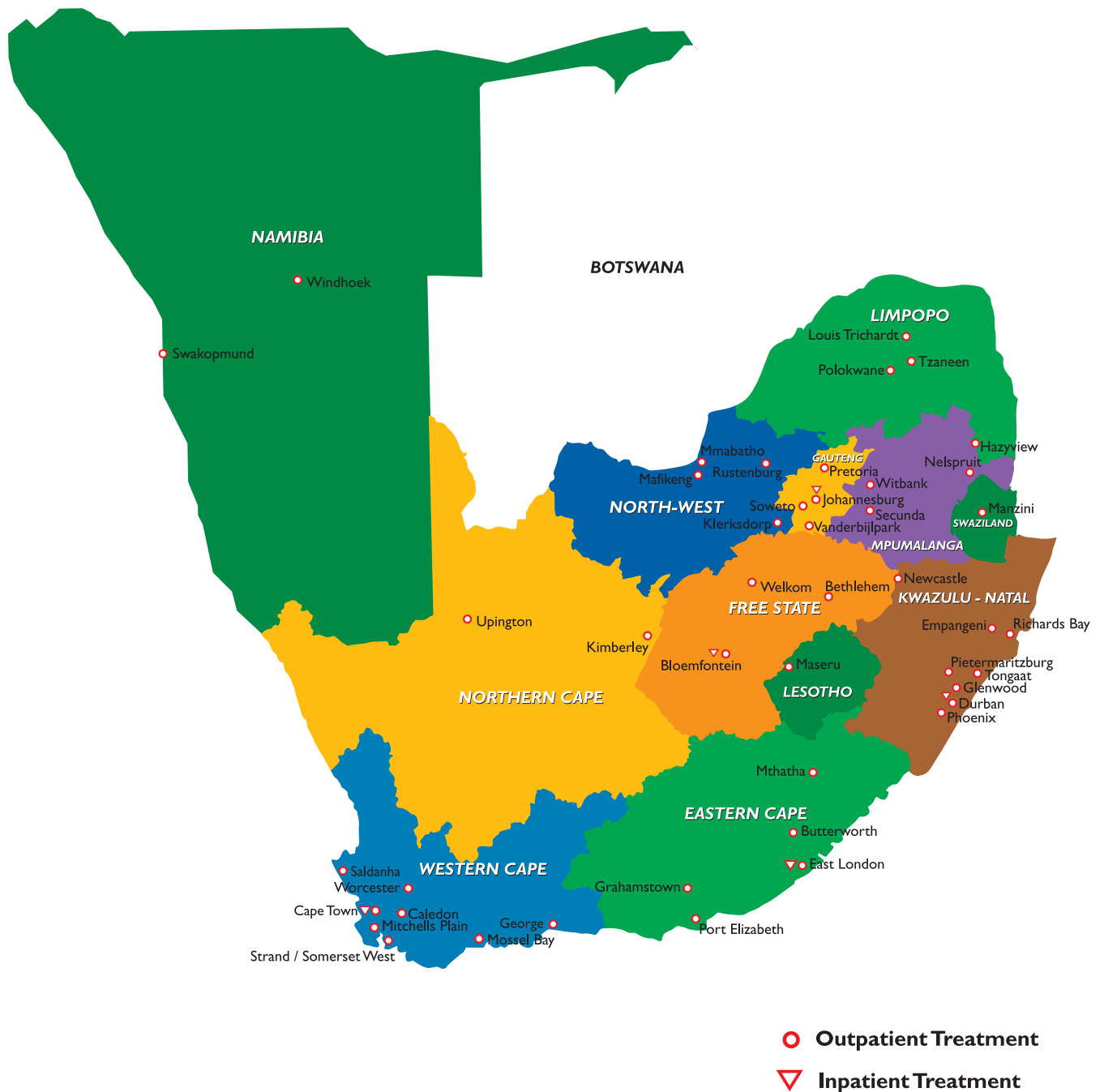




*Committed to making responsible gambling an integral part of our daily operations at all our casinos throughout South Africa.*



# NRGP Treatment Centres



## Network of Treatment Professionals

### ○ Western Cape

Cape Town

#### *Tygerberg*

Bellville

Goodwood

Parow/Vasco

#### *Helderberg*

Strand

Somerset West

#### *Oostenberg*

Kuils River

#### *Southern Suburbs*

Kenilworth

Rondebosch

#### *Cape Flats*

Mitchells Plain

#### *Southern Cape*

George

Mossel Bay

#### *Overberg*

Caledon

#### *Breederivier Valley*

Worcester

#### *West Coast*

Saldanha

### ○ Free State

Bethlehem

Bloemfontein

Welkom

### ○ Northern Cape

Kimberley

Upington

### ○ Eastern Cape

Butterworth

East London

Grahamstown

Mthatha

Port Elizabeth

Queenstown

### ○ Limpopo

Louis Trichardt (Makhado)

Polokwane

Tzaneen

### ○ Mpumalanga

Hazyview

Nelspruit

Secunda

Witbank

### ○ North-West

Klerksdorp

Mafikeng

Mmabatho

Rustenburg

### ○ KwaZulu-Natal

Durban

Empangeni

Glenwood

Newcastle

Phoenix

Pietermaritzburg

Richards Bay

Southport

Tongaat

### ○ Gauteng

Johannesburg

Soweto

Vanderbijlpark

#### *North Rand*

Auckland Park

Braamfontein

Randburg

Sandton

#### *Pretoria*

Hatfield

Centurion

#### *East Rand*

Alberton

Benoni

Boksburg

Brakpan

Germiston

Kempton Park

Springs

#### *West Rand*

Krugersdorp

Roodepoort

### ○ Swaziland

Manzini

### ○ Lesotho

Maseru

### ○ Namibia

Swakopmund

Windhoek

### ▽ Inpatient Treatment Centres

Bloemfontein

Cape Town

Durban

East London

Johannesburg



# Regulatory Authorities in South Africa

## National Gambling Board of South Africa

Block G Ground Floor  
Mapungubwe Building  
77 Meintjies Street  
Sunnyside  
Pretoria 0002

Private Bag X27  
Hatfield 0028

Tel: +27(0) 12 394 3800  
Fax: +27 (0) 12 394 0831  
E-mail: [info@ngb.org.za](mailto:info@ngb.org.za)  
[www.ngb.org.za](http://www.ngb.org.za)

## South African Regulators Forum

SARF Secretariat:  
The DTI Campus  
Mulayo Building (Block C)  
77 Meintjies Street  
Sunnyside  
Pretoria 0002

Tel: +27 (0) 12 394 3184  
Fax: +27 (0) 12 394 4184  
[alexk@compcom.co.za](mailto:alexk@compcom.co.za)

## Eastern Cape Gambling and Betting Board

ECGBB Building, Quenera Park  
Quenera Drive  
Beacon Bay  
East London 5205

P.O. Box 15355  
Beacon Bay  
East London 5205

Tel: +27 (0) 43 702 8300  
Fax: +27 (0) 43 748 2218  
[nwabisam@ecgbb.co.za](mailto:nwabisam@ecgbb.co.za)  
[www.ecgbb.co.za](http://www.ecgbb.co.za)

## Free State Gambling and Racing Board

190 Nelson Mandela Drive  
Westdene  
Bloemfontein 9301

PO Box 9229  
Bloemfontein 9300

Tel: +27 (0) 51 404 0300  
Fax: +27 (0) 51 404 0322  
[fsgeb@fsgeb.co.za](mailto:fsgeb@fsgeb.co.za)  
[www.fsgeb.co.za](http://www.fsgeb.co.za)

## Gauteng Gambling Board

1256 Heuwel Avenue  
Centurion 0157

Private Bag X125  
Centurion 0046

Tel: +27 (0) 12 663 8900  
Fax: +27 (0) 12 663 8588  
[info@ggb.org.za](mailto:info@ggb.org.za)  
[www.ggb.org.za](http://www.ggb.org.za)

## KwaZulu-Natal Gambling Board

Natalia  
330 Langalibalele Street  
Pietermaritzburg  
KwaZulu-Natal 3201

Private Bag X9102  
Pietermaritzburg  
KwaZulu-Natal 3200

Tel: +27 (0) 33 345 2714  
Fax: +27 (0) 33 342 7853  
[info@kzngambling.co.za](mailto:info@kzngambling.co.za)  
[www.kzngambling.co.za](http://www.kzngambling.co.za)

**Limpopo Gambling Board**

22 Schoeman Street  
Polokwane 0699

Private Bag X9520  
Polokwane 0699

Tel: +27 (0) 15 295 5581  
Fax: +27 (0) 15 295 3566  
ceo@lgb.co.za  
www.lgb.co.za

**Mpumalanga Gambling Board**

First Avenue  
White River  
Mpumalanga Province 1240

Private Bag X9908  
White River  
Mpumalanga Province 1240

Tel: +27 (0) 13 750 8000  
Fax: +27 (0) 13 750 8099  
ceo@mgb.org.za  
www.mgb.org.za

**Northern Cape Gambling and Racing Board**

2 Harrison Street  
De Beers  
Kimberley 8300

Private Bag X6108  
Kimberley 8301

Tel: +27 (0) 53 832 0490  
Fax: +27 (0) 53 832 3930  
pgaoboihi@met.ncape.gov.za

**North West Gambling Board**

No 23 First Street  
Industrial Sites  
Mafikeng 2745

Private Bag X34  
Mmabatho 2735

Tel: +27 (0) 18 381 5305  
Fax: +27 (0) 18 381 4421  
info@nwgb.co.za  
www.nwgb.co.za

**Western Cape Gambling and Racing Board**

Seafare House  
68 Orange Street  
Gardens  
Cape Town 8001

P.O. Box 8175  
Roggebaai 8012

Tel: +27 (0) 21 480 7400  
Fax: +27 (0) 21 422 2603  
primo@wcgrb.co.za  
www.wcgrb.co.za

**SA Bureau of Standards**

1 Dr Latagan Road  
Groenkloof  
Pretoria 0002

Private Bag X191  
Pretoria 0001

Tel: +27 (0) 12 428 7911  
Fax: +27 (0) 12 344 1568  
motsoate@sabs.co.za  
www.sabs.co.za





# Responsible Gambling Structures

## South African Responsible Gambling Trust

Dr Vincent Maphai (Chairperson)  
Mr Chris Fismer (Vice-Chairperson)

Block G Ground Floor  
Mapungubwe Building  
77 Meintjies Street  
Sunnyside  
Pretoria 0002

Private Bag X27  
Hatfield 0028

Tel: +27 (0) 12 394 3800  
Fax: +27 (0) 12 394 0831  
tmarasha@ngb.org.za

## National Responsible Gambling Programme / SARGF

Unit 1A Rosmead Centre  
67 Rosmead Avenue  
Kenilworth Cape Town 7708

P.O. Box 16331  
Vlaeberg 8018

Tel: +27 (0) 21 674 5926  
Fax: +27 (0) 21 674 5832  
[www.responsiblegambling.co.za](http://www.responsiblegambling.co.za)  
[info@responsiblegambling.co.za](mailto:info@responsiblegambling.co.za)





**Derek Auret, Chief Executive**

**Casino Association of South Africa**

**Phone: +27 (0) 21 409 2460 Fax: +27 (0) 21 419 7271**

**Postal: PO Box 15685 Vlaeberg 8018**

**Email: [info@casasa.org.za](mailto:info@casasa.org.za)**